



# Exeter Airport

Part of Regional & City Airports

## MINUTES OF THE EXETER AIRPORT DISABILITY CONSULTATIVE FORUM COMMITTEE MEETING HELD AT EXETER AIRPORT ON Wednesday 28<sup>TH</sup> February 2018

PRESENT: Anna Wroth Exeter & Devon Airport Ltd  
Sally Maher Exeter & Devon Airport Ltd  
Emma Eyles Exeter & Devon Airport Ltd  
Kim Suarez-Gonzalez West of England School  
Paul Baldwin Exmouth Gateway  
Amanda Crump Radcliffe School, Dawlish  
Kate Turner Plymouth University

		<u>ACTION</u>
<b>Item 1 Apologies</b>	Alwyn Reeves Lisa McCullagh Milton Rae	
<b>Item 2 Minutes of last meeting</b>	Agreed	
<b>Item 3 Welcome</b>	The group welcomed Kim Suarez-Gonzalez from the West of England School. Kim gave an over view of what the school provides.	
<b>Item 4 CAA</b>	The group was informed that a CAA audit conducted at Exeter last year now meant we no longer have the 'poor rating'. AW explained that the rating was due to lack of consultation which has now been rectified.	
<b>Item 5 Assistance team</b>	AW and SM informed the group of the dedicated team now recruited to the assistance operation.	

<p><b>Item 6 Familiarisation tours</b></p>	<p>The tours have proved very popular. 10 have now been conducted since December. The group was encouraged to pass on the ability to experience the airport prior to travel to all of their contacts.</p>	<p>All</p>
<p><b>Item 7 Dementia Friends</b></p>	<p>World Duty Free have received the dementia friends training with plans to roll it out to all of the concessionaires.</p>	<p>All</p>
<p><b>Item 8 Social story</b></p>	<p>AW shared the airports social story with the group and asked for feedback.</p>	
<p><b>Item 9 New Airport Video</b></p>	<p>The group was informed of the new video on the website this prompted discussions about the videos location and general feedback on the website.</p>	
<p><b>Item 10 AOB</b></p>	<p>KC gave the group the findings of a questionnaire conducted around airport travel.</p> <p>PB invited people to join their social evenings</p> <p>Guide training is looking at being conducted with a local lady and her guide dog Mouse.</p>	
<p><b>Item 11 Next Meeting</b></p>	<p><b>Wednesday 7<sup>th</sup> November 2018</b></p>	

