

## EXETER INTERNATIONAL AIRPORT CONSULTATIVE GROUP

### MINUTES OF A MEETING OF THE EXETER INTERNATIONAL AIRPORT CONSULTATIVE GROUP

HELD AT EXETER INTERNATIONAL AIRPORT ON WEDNESDAY, 10 NOVEMBER 2010

<b>PRESENT:</b>	Councillor Nick Pring (Chairman)	Clyst Honiton Parish Council
	Councillor Jack Smith (Vice Chairman)	Farringdon Parish Council
	Stephen Wiltshire	EDAL
	Matt Roach	EDAL
	Councillor Sara Randall Johnson	Flybe
	Gary Holley	Flybe
	Rufus Heald	Exeter Airport User
	Councillor Andrew Dinnis	East Devon District Council
	Councillor Dave Miller	Rockbeare Parish Council
	Richard Bartlett	Woodbury Parish Council
	Councillor Don Axford	Bishops Clyst Parish Council
	Roy Stuart	East Devon Business Forum
	Chris Lane	East Devon District Council
	Suzie Smith	Broadclyst Parish Council
	Richard Bristowe	Aviation South West
	Shelia Coward	Aylesbeare Parish Council
<b>APOLOGIES:</b>	Councillor G Sheldon	Exeter City Council
	Jamie Christon	EDAL
	Councillor Ian Holmes	Ottery St Mary Town Council

The meeting started at 2.15 pm and ended at 3.30 pm.

#### \*11 **Minutes**

The minutes of the meeting held on the 11 August 2010 were confirmed and signed as a true record.

#### \*12 **Matters Arising**

##### Concerns from Rockbeare Parish Council about what and how noise was measured

Members considered the notes of the meeting held on 25 August 2010, which had been held to discuss concerns from Rockbeare Parish Council about what and how noise was measured. These notes had been circulated to all members of the Consultative Group.

##### Presentation by Air Traffic Control

Members noted that a presentation would be made to the spring meeting of the Consultative Group. This would include discussion on Controlled Air Space for the Airport.

#### \*13 **Consideration of a letter from Mr Roger Whatman regarding aircraft noise over Ottery St Mary**

Consideration was given to a complaint received from Roger Whatman, a resident of Ottery St Mary, concerning aircraft noise waking him at night. He was concerned that flights were passing close to his property in Ottery St Mary town centre and having an adverse effect on his health. He was particularly concerned with the night Royal Mail flights and the flight paths being used by aircraft approaching the Airport. Stephen Wiltshire, Operations Director, reported that he had been dealing with this issue. He had met with Mr Whatman on two occasions, at his home and also at the Airport. After explaining to Mr Whatman how the Airport ran and other operational issues, Mr Whatman had acknowledged his house location in

\*13 **Consideration of a letter from Mr Roger Whatman regarding aircraft noise over Ottery St Mary (Cont)**

relation to the runway extended centreline that that aircraft were not flying directly over his house on all occasions.

Mr Whatman had also felt that the problem had lessened recently and he was more satisfied with the current situation. Stephen Wiltshire reported that he hoped that the matter had been resolved. Members noted that a problem for the Airport was that their controlled airspace only extended for 2 1/2 miles and that pilots had the jurisdiction to deviate from the Instrument Landing System. The Consultative Group thanked Stephen Wiltshire for his efforts in resolving this issue.

\*14 **Consideration of a letter from Mr & Mrs Johnson regarding Airport traffic and parking**

Consideration was given to a complaint from Mr & Mrs Johnson, residents of Clyst St Honiton, regarding Airport traffic and parking. They were concerned that since April when the Airport car parks had been revamped and the entrance to car park 1 had been relocated, there had been a large increase in traffic congestion and chaos on the approach roads to the Airport's main terminal entrance. Many drivers were choosing to park vehicles on inappropriate places within a 1/2 mile radius of the Airport.

Matt Roach, Finance Director, circulated a letter to Mr & Mrs Johnson from Jamie Christon, Managing Director, EDAL, which had attempted to answer the concerns they had raised in their letter. He had written to Devon County Council to enquire whether stretches of the B3184 that did not have double yellow lines could be updated. He would also hold a meeting with APCOA to see how parking restrictions at the Airport entrance could be enforced.

Councillor Don Axford, Bishops Clyst Parish Council, reported on problems that he had experienced when using the Airport's short stay car park and had written a letter of complaint. He felt that there should be a period of 15 minutes grace before charges were activated. The current 10 minute free period was not long enough and was creating problems outside the Airport, with people parking on private land and entrances around the Airport to wait for returning passengers. Councillor Axford also raised concerns about the design of Car Park 1 and felt that it would be possible to improve the design of the car park, which could include the creation of a one way system.

Councillor Sara Randall Johnson, Flybe, reported that she had sent a picture of a parking issue she had seen that afternoon outside the Airport to the District Council. She had asked for details to be passed to the Car Parking Enforcement Officers and for them to come to the Airport and carry out enforcement work.

Matt Roach, Finance Director, confirmed that the Airport had undertaken considerable research before taking the decision to introduce the new parking regime and that the 10 minute free period was in line with other UK airports. Members felt that it would be useful for the Airport to undertake a simulation exercise to investigate whether a passenger could be collected within the current 10 minute free period. Members accepted the need for the Airport to charge for car parking, but suggested that either a free period of 15 minutes or a £0.50 charge for the first 15 minutes be introduced. It was considered that 15 minutes was the minimum time to collect a passenger. The current 10 minute provision was not considered to be acceptable

**RESOLVED**

that the Airport be requested to undertake further investigation into the new car parking charging regime consider the issues raised at the meeting and report to the next meeting of the Consultative Group.

**\*15 Complaints Handling**

Stephen Wiltshire, Operations Director reported that there had been fifteen complaints received since the last meeting. Ten had come from Mr Donaldson, a resident of St Leonards, Exeter. He had been invited to the Airport where the situation had been explained to him. Following the meeting, Mr Donaldson had agreed to monitor the situation. One of the incidents he had complained about was the large A340 aircraft which had contained troops returning to Afghanistan. It was hoped that Mr Donaldson now had a better understanding of the way the Airport ran.

Two of the other complaints were from Mr Whatman which had been discussed above. Another two complaints concerned Flybe ground running. The final complaint was from Bovey Tracey, which was outside controlled airspace. All complaints had been responded to.

Councillor Sara Randall Johnson, reported that Flybe was well aware of environmental responsibilities and tried to mitigate noise impact as much as possible. Stephen Wiltshire was thanked for all the work he had undertaken dealing with these noise complaints.

**RESOLVED** that the report be noted;

**\*16 Report of the Managing Director**

Consideration was given to the verbal report of Matt Roach. Finance Director, EDAL.

The Consultative Group noted that the passenger numbers in September had shown a growth of 2% compared with 2009. This had been mainly due to extremely strong charter growth, whereas domestic and international scheduled passenger numbers continued to be disappointing. Charter traffic had shown a 20% increase on last year. October was showing a similar pattern to September, including a small increase in passenger numbers, which was encouraging. It was hoped that this increase would continue into the New Year.

The Royal Mail facilities were progressing on target and almost complete. Loadings for the new Sharm el Sheikh departure had been good, with the first departure on 4 November fully booked. Troops from 40 Commando Royal Marines had arrived from Afghanistan during October. The Airport's chosen charity for 2011 was Help for Heroes. There would be an update on the submission to the Local Development Framework for land to the east at the next meeting of the Consultative Group.

Richard Bartlett, Woodbury Parish Council, reported that Woodbury Parish Council had requested an A3 copy of the proposed controlled Airspace Plan as published in the Airport masterplan. Stephen Wiltshire, Operations Director, confirmed that he would send an electronic copy to Richard Bartlett.

**RESOLVED** that the report be noted;

**\*17 Any other business**

Transport Forum

Councillor Nick Pring asked when the next meeting of the Transport Forum would be held? It was noted that consideration would be given to arranging a further meeting of the Transport Forum.

\*18 **Date of the next meeting**

**RESOLVED** that the next ordinary meeting of the Consultative Group be held on Wednesday, 9 February 2011, commencing at 2.15 pm.

Chairman ..... Date .....